



DATE: 1/3/18

PAGES: 1

TO: Tyler County  
Jackie Skinner  
FAX: 409-283-6305

FROM: Lori Timko  
IT Admin Support  
NET Data Corp.  
1110 Enterprise Drive  
Sulphur Springs, Tx 75482  
Fax: (903) 885-1604  
lori@netdatacorp.net

RE: IBM iSeries Hardware &  
Software Maintenance Quote

\* \* \* \* \*

Your current IBM Service Suite contract for hardware & software coverage on your IBM 9407 model 515 is due to expire in **2/14/2018**. To continue coverage, please review and call, fax or email me so I can process your request.

**1 year \_\_\_ \$5145.73**

IBM Service Suite OnSite Repair/Exchange services include IBM parts and labor, 7 days a week, 24 hours a day. This also covers IBM telephone support, ordering of new IBM operating system release upgrades, ordering of PTF's, and CUME packs (accumulative PTF sets).

Please note: IBM charges an "After License Fee" if there is any lapse in coverage. To avoid any late fees, please renew prior to the expiration date listed above.

If you have any questions, please don't hesitate to contact me.

Thank you,

Lori Timko

**\*Please note an Official County signature will be required below\*\***

I choose to renew \_\_\_\_\_ Date: \_\_\_\_\_ Title: \_\_\_\_\_

I choose not to renew \_\_\_\_\_ Date: \_\_\_\_\_ Title: \_\_\_\_\_



DATE: 10/18/17

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RE: InfiniVault Model 5  
Maintenance

\* \* \* \* \*

Your current InfiniVault Model 5 contract for hardware maintenance is due to expires in **12/31/2017**. To continue coverage, please review and call, fax or email me so I can process your request.

**1 year \_\_\_ Total Support is \$1,462.18 (this renewal will only be for 6 months)**

**Total Support**

Service includes all of the features of Total Support, plus:  
Non- critical issues are covered during standard business hours.

Information Total Support for InifiVault Model 5 serial #1796898 – one year. Please define which support you would like to purchase.

If you have any questions, please don't hesitate to contact me.

Thank you,

Lori Timko

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I choose to renew \_\_\_\_\_ Date: \_\_\_\_\_ Title: \_\_\_\_\_

I choose not to renew \_\_\_\_\_ Date: \_\_\_\_\_ Title: \_\_\_\_\_